**Calstock Parish Council**
Tamar Valley Centre, Cemetery Road, Drakewalls, PL18 9FE
01822 748847
clerk@calstockparishcouncil.gov.uk
www.calstockparishcouncil.gov.uk

# Community Emergency Information

## Section 1: First things to do in the event of an emergency

1. Ring 999 to inform the Emergency Services and provide

    - Clear
    - Concise
    - Actual information as soon as possible

2. Contact key people in your community

## Section 2: Helplines and Contact Numbers (published from Cornwall Council Emergency Plan Template)

| Organisation | Telephone |
|---|---|
| Floodline – for flood warning and advice | 0345 988 1188 |
| Environment Agency Incident Hotline (to report flooding) | 0800 807060 |
| Cornwall Council Emergency Management | 0203 162 2240<br>Call Emergency Management via Cornwall Fire and Rescue Service Critical Control and ask for the Duty Emergency Management Officer who will then call you back. |
| Cornwall Council – reort flooding or drainage issues on public roads | 0300 1234 222 |
| Cornwall Council Environmental Health | 0300 1234 212 |
| Fire and Rescue Service<br>Police<br>Ambulane<br>HM Coastguard | 999 Emergency |
| South West Water Company | 0344 346 2020 |
| Electricity – National Grid | 0800 6783 105 |
| Gas – British Gas | 0800 111 999 |
| Telecommunications Company – BT | 0800 917 0510 |

## Section 3: Local Councillors and Staff

### Councillors

<table>
<tr><th colspan="2">Gunnislake Ward Members</th><th colspan="2">Delaware Ward Members</th></tr>
<tr><td>Chris Clarke<br>Dorothy Kirk<br>Jim Wakem<br>Mark Warwick<br>Mike Greenwood</td><td>07899 702579<br>01822 832062<br>07484 523239<br>07908 552396<br>07711 961362</td><td>Carol O’Brien<br>Gill Boreham<br>John Wells<br>Ken Trapp<br>Roger Alford</td><td>07931445389<br>01822 833713<br>07973 358240<br>07768033066<br>01822 833093</td></tr>
<tr><th colspan="2">Harrowbarrow Ward</th><th colspan="2">Calstock Ward Members</th></tr>
<tr><td>Ben Marley<br>Chris Wilkes<br>Terry Letchford<br>Tracy Ledger</td><td>01579 228308<br>07968 488 282<br>01822 833721<br>07712 630417</td><td>Alex Polglase<br>Jon Tilbury<br>Phil Spurr</td><td>07545 872 667<br>07837 603541<br>07779 595 008</td></tr>
<tr><th colspan="2">Chilsworthy Ward Members</th><td colspan="2" rowspan="2">Cornwall Electoral Divisional Member:<br>Angus Black 07985534997<br><br>Calstock Parish Council Chair:<br>Jim Wakem, 07484 523239, 01822 833239<br><br>Calstock Parish Council Vice Chair:<br>Vice Chair: Mark Warwick, 07908 552396</td></tr>
<tr><td>Ashley Rodda<br>Richard Newton Chance</td><td>07831 439 428<br>07966 068191</td></tr>
</table>

### Staff

Clerk, Clare Bullimore: Calstock Parish Council Office, Tamar Valley Centre, Cemetery Road, PL18 9FE – 01822 748847 (office hours only)

Outside Services Leader, Pete Gadd: 07887 090 445 (office hours only)

## Section 4: Locations of Defibrillators

**Calstock Village Hall**
The Quay, Calstock, PL18 9QA
///decreased.corporate.silly

**Calstock Arts**
The Old Chapel, Sand Lane, Calstoc, PL18 9QX
///coasting.extensive.formed

**Calstock Primary School ONLY AVAILABLE IN SCHOOL HOURS**
Back Road, PL18 9QL
///perfumes.decreased.shady

**Calstock Church (council building adjacent to the Church)**
St Andrew's Church, Church Hill, Calstock, PL18 9SG
///nail.weeks.pave

**Queens Head, Albaston**
Queens Head, Albaston, PL18 9AJ
///labels.grapevine.qualified

**Harrowbarrow Village Hall**
School Road, Harrowbarrow, PL17 8BQ
///cold.outings.coping

**Honicombe Holiday Village and Park**
St Ann's Chapel, PL17 8JW
///compacts.agreement.begun

**Rifle Volunteer**
St Ann's Chapel, PL18 9HL
///jazzy.clinking.instincts

**Delaware Primary School (Copper Valley Infant and Nursery Academy)**
Road From The A390 At Highfield To Fore Street, PL18 9EN
///seasick.lightens.seriously

**Tamar Park**
Cox Park, PL18 9BD
///dearest.disbanded.explains

**Latchley Phone Box**
Streamside, Road from Fourways to Alma Cottage, PL18 9AX
///coaster.trader.warp

**The White Hart Inn, Chilsworthy**
The Street, Chilsworthy, PL18 9PB
///winter.frail.wonderfully

**Gunnislake**
Gunnislake Public Hall, Fore Street, PL18 9BN
///stir.doubt.activates

**Gunnislake**
Gunnislake Woodland Centre, Woodland Way, PL18 9
///panning.genetics.yelled

**Gunnislake ONLY AVAILABLE IN SCHOOL HOURS**
Gunnislake Primary School (Copper Valley Junior Academy), Chapel Street, PL18 9NA
///breakfast.gentlemen.frames

## Section 4 – Community Buildings by Ward

### Gunnislake

| **Woodland Centre, Woodland Way, Gunnislake**<br>Contact: Steven and Linda Sheasby 07483252689<br>01822 833190<br>l.sheasby@btinternet.com<br>thewoodland centre.com | |
|---|---|
| **Whether your buildings can be opened in an emergency** | Yes |
| **How many people could be placed in the building?** | 20 |
| **In the event of a power outage, what will be available** | Just emergency lighting |
| **Is there a risk to the building being used in some situations e.g. flooding** | No |

### Delaware

| **Delaware Community Learning Centre**<br>Contact: Holly Anderson 07970238652 | |
|---|---|
| **Whether your buildings can be opened in an emergency** | Yes |
| **How many people could be placed in the building?** | 55 to sleep, more if not sleeping |
| **In the event of a power outage, what will be available** | Just emergency lighting |
| **Is there a risk to the building being used in some situations e.g. flooding** | No |

| **Delaware Primary School**<br>Contact: Rhian Roberts, Bridge MAT Premises Manager<br>07929 327708 | |
|---|---|
| **Whether your buildings can be opened in an emergency** | Yes |
| **How many people could be placed in the building?** | 300 |
| **In the event of a power outage, what will be available** | Hot water, heating, cooking facilities, power packs. |
| **Is there a risk to the building being used in some situations e.g. flooding** | No |

## Calstock

| **CALSTOCK ARTS**<br>The Old Chapel, Sand Lane, Calstock, PL18 9QX<br><br>Steve Wood – 07711 140103<br>Debbie Lawton – 07949 242239<br>Michael James – 07585 551842 | |
|---|---|
| **Whether your buildings can be opened in an emergency** | Yes |
| **How many people could be placed in the building?** | 100+seated (less if sleeping) |
| **In the event of a power outage, what will be available** | Heating (oil supply) |
| **Is there a risk to the building being used in some situations e.g. flooding** | No |

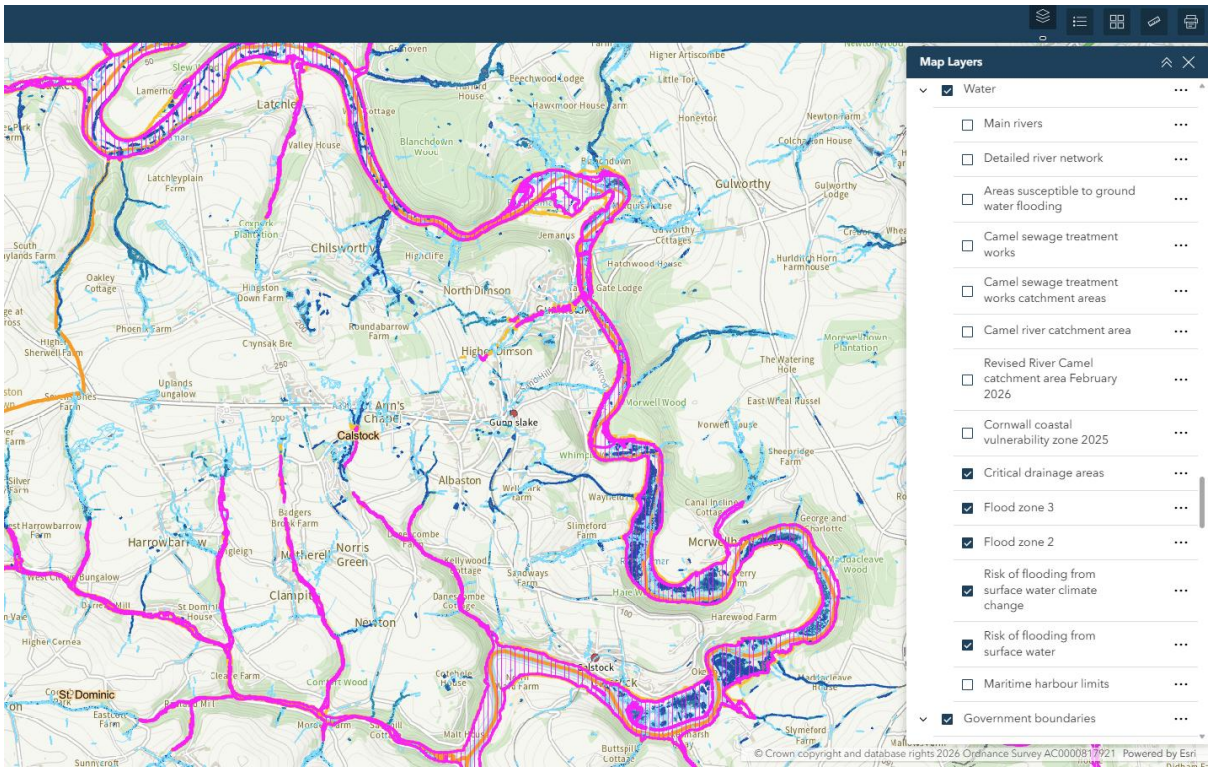
| **HARROWBARROW VILLAGE HALL**<br>School Lane, Harrowbarrow, PL17 8BQ<br><br>Sue Wilkin, Chair Community Association and Hall Management susan.wilkin@btinternet.com<br>07974 370585 | |
|---|---|
| **Whether your buildings can be opened in an emergency** | Yes |

| | |
|---|---|
| **How many people could be placed in the building?** | Main hall: 120 or 88 with tables and chairs<br>Standing room for 264<br>Games Room: up to 40 or 20 when seated around tables |
| **In the event of a power outage, what will be available** | NO hot water<br>NO heating<br>NO cooking facilities<br>NO generator<br>NO power packs |
| **Is there a risk to the building being used in some situations e.g. flooding** | No |

**Harrowbarrow**
Harrowbarrow Village Hall, School Lane, PL17 8BJ
Contact: Sue Wilkin,

## Section 5 – Flooding

Floodline quickdial number 0345 9881188




**Help for residents**

The Community Flood Group should encourage residents and businesses to:

- Take photos before the clean up as they may need to rely on them for insurance claims.
- Ask their insurer before discarding items that can't be cleaned, as they may want to make a claim for the items.

After a flood, residents should be signposted to the following for support:

1. Get help after a flood (Environment Agency): https://www.gov.uk/after-flood
2. Support for flood victims (British Disaster Management Association): https://bdma.org.uk/
3. Cornwall Community Flood Forum: https://www.cornwallcommunityfloodforum.org.uk/
4. Cornwall Council: Recovering the community after an emergency - Cornwall Council

## Section 6 – Snow and Icy Conditions

**Locations of Salt Bins which are provided for use on the public highway and not on private drives and paths.– please use salt sparingly: 1-2 tablespoons is adequate for 1m$^2$**

| What Three Words | Address 1 | Village |
|---|---|---|
| fixture.glitter.dreamers | C0068 Road from the A390 at Highfield to Fore Street | Albaston |
| wells.parrot.snacking | U6168 Church Hill | Calstock |
| plus.suckle.blueberry | U6168 Back Road | Calstock |
| puff.deprives.ribs | U6168 Church Lane | Calstock |
| forehand.cascade.leans | C0507 Road from St Michaels Church to Bridge House | Chilsworthy |
| space.stowing.lighter | C0507 Road from St Michaels Church to Bridge House | Chilsworthy |
| newly.deck.confident | "Quarry Road", Sherwell C0229 | Cox Park |
| coining.months.daring | Sherwell C0607 Latchley Plain | Cox Park |
| examine.relished.fairness | Sherwell C0607 Latchley Plain | Cox Park |
| waltzed.singles.angry | C0229 ROAD FROM B3257 TO JUNCTION EAST OF COX PARK FARM | Cox Park |
| jolt.straw.flotation | C0229 ROAD FROM JUNCTION EAST OF COX PARK FARM TO JUNCTION WITH DELAWARE RD | Delaware |
| master.iterative.cheaply | C0229 DELAWARE ROAD | Delaware |
| agency.year.engraving | Sandhill Park, A0390 Between Sand Hill and South of Highfield | Gunnislake |
| narrates.bicker.villas | C10130 Under Road | Gunnislake |
| vowed.incomes.opens | U6169 Tamar Way | Gunnislake |
| nickname.tripods.decoder | C0130 Calstock Road | Gunnislake |
| rifled.earphones.boosted | U6169 Bealswood Road | Gunnislake |
| hook.deflection.momentous | U6169 Stony Lane | Gunnislake |
| view.automate.airfields | C0251 Chapel Street | Gunnislake |
| pixies.vital.brink | C0251 ROAD FROM FLORAL COTTAGES TO STATION ROAD | Gunnislake |
| octagonal.describes.owns | C0251 CHAPEL STREET | Gunnislake |
| instant.clashing.bits | U6169 WOODLAND WAY | Gunnislake |
| tinkle.guises.height | Woodland Way Centre, Woodland Way | Gunnislake |
| snored.showcases.times | U6169 KING STREET | Gunnislake |
| useful.pulse.hence | Harrowbarrow Car Park, School Road | Harrowbarrow |
| hips.vine.salmon | Cross House U6168, Road from Brunel View to Junction North East of Glamorgan Mill | Harrowbarrow |
| copycat.situates.burying | Ducky RowbU6168 Road from the Hall to Little Croft | Harrowbarrow |
| zips.coats.dragonfly | Latchley Green C0507 road from fourways to alma cottage | Latchley |
| plankton.shipped.cubs | Road Number U6169 Road from Rourways to Alma Cottage | Latchley |
| caravans.upon.fall | C0507 ROAD FROM DELAWARE ROAD TO PARKERS GREEN | Lower Dimson |

| | | |
|---|---|---|
| costs.dissolve.triathlon | Chapel Close, A390 BETWEEN SOUTH OF HIGHFIELD AND SOUTH OF WEST PRINCE FARM | St Ann's Chapel |
| pastime.speeds.clef | Double Whiterise | St Ann's Chapel |
| trickle.stunt.classed | U6168 Edgecombe Way | St Ann's Chapel |
| garage.before.demotion | FOSTERS MEADOW | St Ann's Chapel |
| treating.necklaces.stumps | FOSTERS MEADOW | St Ann's Chapel |
| fashion.confronts.shipyards | ALL SAINTS PARK | St Ann's Chapel |
| sounding.detained.circus | BUZZARD RISE | St Ann's Chapel |
| sector.developed.downcast | HERON ROAD | St Ann's Chapel |

**Where to use salt**

The salt / grit in the community bins is for use only in the community on public paths, pavements and roads.

**Who can use the salt**

Anyone can use the salt to put on the roads or pavements. This can be particularly useful for example, to 'join up' salting from the main road carried out by County Council salting vehicles - to smaller access roads or on the pavements to the local school.

**How much salt to use**

One tablespoon of salt (20 grams) is sufficient to treat one square metre of road / pavement surface. Please use the salt carefully – overuse will result in it being used up too quickly.

**To report urgent emergencies of ice and snow on the road, where it is resulting in hazardous conditions, telephone 0300 1234 222 (24 hour service).**

**Please include location details. We will assess the situation and send resources to the places in most need. This will be when the precautionary network is clear and where resources permit.**